

Adult Complex Care Management Program



You have unique healthcare needs, and a voice about those needs. This is especially true if you have long-term health conditions like diabetes or heart disease. McLaren Health Plan (MHP) offers an Adult Complex Care Program just for our members with complex care needs.

We have a team of nurses that will listen and help you. We can also include your family members and other supports to help you get the care you need. Participation in this program is voluntary and free for our members. It's easy to join, just call Customer Service at 888-327-0671.

When you join the Complex Care Program, you will be connected with a Registered Nurse Care Manager. Your nurse will help you to get the most of your healthcare benefits. They can also help by sharing information about specialists and healthcare facilities.

(See back for more information.)



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CONTACT US

At McLaren Health Plan, we strive to provide you with the best service possible.

We are here for you!

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Call today to register for the Adult Complex Care Management Program, 888-327-0671 (TTY: 711)

Your nurse will contact you regularly and will help to coordinate the things you need to improve your condition like medical appointments, medications, and equipment. With a team-based approach including your providers, family and others, your nurse will help set goals that are important to you. Your nurse will check in with you to see how you are progressing toward your goals and make changes to your goals as needed. We want to help you keep your doctor-patient relationship, improve your health, and have a better understanding of your care and medications.

If you have McLaren Health Plan and complex care needs and are interested in the Adult Complex Care Management program, please contact Customer Service at 888-327-0671.